

# Promote your Cosmetic Surgery Practice with Innovative Social Media Engagement

A recent advertising study called "Digital Index" from Adobe Systems says that Facebook brand engagement has witnessed a year-on-year jump of nearly 900 percent. Adobe's research study attributes this huge surge in engagement levels, in part, to the new Timeline feature of Facebook.

Several other studies on the same issue tend to corroborate the findings of the Adobe study. Another study conducted a few months ago found that the Timeline feature of Facebook achieved positive results, particularly for small and medium-sized brand pages.

A major upswing in mobile engagement among Facebook users has also contributed to this extraordinary gain in Facebook brand engagement levels. Nearly 25 percent of the total engagement for Facebook came from mobile users. The overall gains in mobile marketing have also been significant for Facebook during the same period.

Professional practitioners such as cosmetic surgeons should look at these new social media and mobile marketing trends and find ways to integrate them with their own online marketing strategies. They can engage the services of professional Internet marketing companies to develop a focused social media campaign in line with the new trends.

#### A Costly Mistake to Ignore Social Networks

Cosmetic surgeons who are keenly looking at new ways to promote their practices in a highly competitive market environment, must take notice of the favorable social network marketing trends. Search engine optimization and social networking are increasingly intertwined with each other today. Leading search engines such as Google tend to accord higher page rankings to websites that have an active interaction with prominent social networks such as Facebook.

However, many SEO and Internet marketing companies continue to make the fatal error of ignoring social network promotion, while pressing on with the traditional search engine optimization strategies as before. Cosmetic surgeons having an active Internet marketing engagement to promote their practices should seriously consider working with marketers that understand the growing importance of social networks such as Facebook, Twitter and Google Plus.

### **Mobile Search Marketing**

Adobe's Digital Index report reveals encouraging progress for mobile search marketing. It says that 20 percent of paid search clicks came from a smartphone or a tablet. This trend is expected to gain more strength rapidly. Therefore, a cosmetic surgery practice must have customized websites with excellent compatibility with smartphones and tablets.

Innovative Internet marketing companies are already finding new ways to take advantage of the new trends by focusing their marketing energies on tablets and smartphones. At the same time, they are capitalizing on the new platform changes introduced by Facebook in order to reach out to their target audience in a more personalized manner.

The current trends as revealed in the Adobe report should encourage cosmetic surgeons to tailor their online marketing campaigns to include mobile marketing and social media promotions. However, the emphasis on mobile and social media must not come at the cost of the traditional Internet search marketing. The 'search spend' of an average U.S. company grew by 11 percent compared to the last year.

#### **Building your Brand via Social Networks**

To survive in a competitive environment, it is crucial for a cosmetic surgery practice to be able to differentiate itself from its competitors and build a unique brand identity of its own, which potential patients can identify with. A lot depends on the professional marketing team that develops the marketing campaign for the cosmetic surgeon. Clearly, an average cosmetic surgery practice is going to have a very limited marketing budget. Therefore, the maximum value within this budget may be achieved through Internet marketing and SEO alone.

Creative social media promotion can achieve the greatest impact and widespread publicity for the cosmetic surgeon – at the lowest cost. However, the social media area is also highly crowded, and it is not easy to develop a large, targeted and responsive audience on social networks. An experienced social media marketing company will first understand the inherent social needs of the target audience of a cosmetic surgery practice brand. It will analyze what the potential patients instinctively wish to engage with and share with others on the social networks.

This information and analysis will help the marketers to come up with innovative ideas to capture the imagination of this audience over the social networks. It will create exclusive content for the audience, which will engage them and prompt them to share it with others. Social networks such as Facebook provide Page Insight data, which can help the

marketers understand what kind of content is most appealing for the cosmetic surgeon's target audience.

## **Effective Social Networking Tips**

A cosmetic surgeon who is planning to launch a focused social media campaign to promote his or her independent practice, should keep some very basic tips in mind.

- > 'Brevity is the soul of wit' when it comes to social networking. Brief postings with less than three lines of text tend to achieve a far better reader engagement and response compared to lengthier postings. Therefore, be brief in your social media postings.
- Post frequently and maintain consistency. Readers have a very short memory span in the world of social media. Out of sight is out of mind in this game. Stay in touch with your readers, and post fresh messages about three to five times a week, if not more.
- ➤ Use Page Insights to determine what may be the optimal time to post on your social network. Maximize your impact and reach by posting within the optimal time range.
- Familiarize yourself with your audience as far as possible. Whenever there is an opportunity, engage with them individually and personalize the relationships.
- > Try to be very current and seasonable in your social media engagements. Your fans and followers will feel more connected with you able to touch upon the most pressing and hot issues of the day.
- Be reader-friendly in your language and content. Make sure your messages are appropriate for the profile of your target audience.
- Make use of images and videos wherever possible. A growing number of online readers and social media enthusiasts prefer to view rather than read a lot of text. Reader engagement levels improve dramatically with pictures and videos.
- Try to construct brand-specific content in your social media engagements. Help your readers identify with your cosmetic surgery practice brand by speaking in your particular brand voice. Differentiate yourself from other cosmetic surgeons on social networks and offer something unique to your readers in your content.

The most important aspect of your Internet search and social media marketing campaign for your cosmetic surgery practice must be to constantly strive to be useful to your readers through this medium. Rather than focusing on aggressive self-promotion, make it a point to disseminate useful cosmetic surgery-related information, and educate and guide potential patients about new products, procedures and treatments that may suit their needs. A sincere, helpful and pro-patient approach will go a long way in building your cosmetic surgery practice brand online.